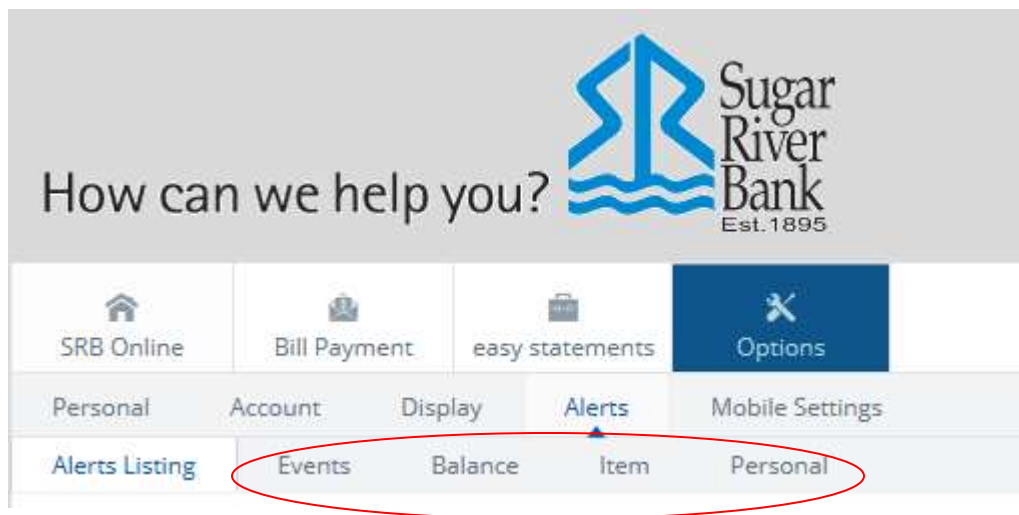


NetTeller Text Alerts-End User Experience

Opting to Receive Text Alerts

- Log into SRB Online Banking at www.sugarriverbank.com.
- Select Options>Alerts
- Four types of alerts are available:
 1. Event-triggered by certain account activities
 2. Balance-triggered by account balances going above or below a target amount
 3. Item-triggered by checks clearing
 4. Personal-Date-driven with free-form text entered

Select the type of alert by clicking on the sub-tab or the Add/Edit link



Complete the necessary fields. Select **Text** as the delivery method and click **Submit**.

Event Alerts-Select the alert by checking the **Text** option to the left of the alert title.

The screenshot shows the "Edit Event Alerts" form. The form has a blue header with the text "Edit Event Alerts" and a green question mark icon. Below the header, there are two columns of options. The left column is labeled "Alert Type:" and the right column is labeled "When the following occurs:". There are four rows of options, each with a checkbox for "Login" and a checkbox for "Text". The "Text" checkbox for the second row is checked.

Alert Type:	When the following occurs:
<input type="checkbox"/> Login	Receiving Incoming Wires
<input type="checkbox"/> Login <input checked="" type="checkbox"/> Text	Receiving Incoming ACH Credits
<input type="checkbox"/> Login <input type="checkbox"/> Text	Receiving Incoming ACH Debits
<input type="checkbox"/> Login <input type="checkbox"/> Text	Insufficient Funds (NSF)

Balance Alerts-Complete the alert specifications and check the **Text** option.

Balance Alerts

Alert Type: Login Text

If the balance in: SAVINGS 0001

Goes: Above Below

Amount: \$ 0.00

Submit Cancel

Option of Login or Text

Item Alerts-Complete the alert specifications and check the **Text** option.

Item Alerts

Alert Type: Login Text

If Item Number: 0

Clears: SAVINGS 0001

Submit Cancel

Personal Alerts-Select date to receive alert, entire desired message and check the **Text** option.

Personal Alert

Alert Type: Login Text

On: 3/22/2017

Alert Message:

Submit Cancel

Enter your mobile phone number and carrier and click **Accept**.

Mobile Phone Number:

Wireless Provider Address:

****Standard wireless carrier charges may apply****

After successful set up of an alert, a message of **Successfully Saved Alert Watches** confirmation displays.

Once an event is triggered, a text message is sent within 15 minutes from online@sugarriverbank.com.

