

Supported Browsers and Settings

The following browsers are supported by bill pay for use:

- Internet Explorer version 11
- Microsoft Edge - all versions
- Firefox version 31 and above
- Safari version 9 and above for Mac
- Google Chrome version 42 and above

Internet Explorer Version 11

Enabling third party cookies for Internet Explorer 11

- Click **Tools** button on the top right corner of the browser and select **Internet Options**.
- Click **Privacy** tab then click **Advanced** button.
- Check **Override automatic cookies handling** and **Always allow session cookies** check boxes.
- Make sure **First** and **Third** party cookies radio buttons are selected, and click **OK**.
- Close Internet Explorer, restart browser and try again.

Microsoft Edge

Enabling third party cookies for Microsoft Edge - all versions

- Click **More** options button on the top right corner of the browser and select **Settings**.
- Click **View Advanced Settings** at the bottom of the page.
- Select **Don't Block Cookies** from dropdown under the Cookies section.
- Close Microsoft Edge, restart browser and try again.

Firefox Version 31 and above

Enabling third party cookies for Firefox version 31 and above

Click **Open menu** button on the top right corner of the browser and select **Options**.

Select **Privacy** panel

Set Firefox will: to **Use custom settings for history**.

Make sure **Accept cookies from sites** is checked.

Make sure **Accept third party cookies** is set to **Always**.

Close Firefox, restart browser and try again.

Safari 12 and Above (Mac only)

Enabling third party cookies for Safari 12 and above (Mac only)

Click **Safari** menu on the top left corner of the browser and select **Preferences**.

Click **Privacy** button.

Uncheck the following boxes:

Prevent cross-site tracking

Ask websites not to track me

Block all cookies

Click the **Close** button to save your changes.

Return to the **Safari** menu and select **Clear History**.

Click the **Clear History** button.

Select **Quit Safari** option from the **Safari** menu, restart app, and try again.

Google Chrome Version 42 and above

Enabling third party cookies for Google Chrome version 42 and above

Click **Customize and control Google Chrome** button on the top right corner of the browser and select **Settings**.

Click **Show advanced settings** at the bottom of the page.

In the **Privacy** section, click **Content settings** button.

In the **Cookies** section, Select radio button **Allow local data to be set**.

Select **Done**.

Close Google Chrome, restart browser and try again.